



TENDER NO. KGN-IT-12-2017

DATE: 7/12/2017

KENYA ELECTRICITY GENERATING COMPANY

TENDER FOR UPGRADE OF EMAIL & ASSOCIATED OFFICE APPLICATIONS TO OFFICE 365

CLARIFICATION No .1

In accordance with the Tender for Upgrade of Email & Associated Office Applications to Office 365, KenGen hereby issues Clarification No.1

RESPONSE TO REQUEST FOR CLARIFICATION

Sr.No.	Ref Page	Head	Tender – Write up	Query	KenGen Response
1.	Pg. 25 SECTION V TECHNICAL SPECIFICATIONS	Solution Implementation & Commissioning:	Upgrade Office 2013 to 2016 or the latest for the identified users	How many devices will be upgraded with Office 2016 or latest version? Note: With 250 Licenses Kengen can upgrade up to 1250 devices.	Max of four devices per user. Most users have between two to four devices.
2.	Pg. 27 SECTION V TECHNICAL SPECIFICATIONS	DETAILED PRICE SCHEDULE	Solution Implementation, Commissioning & Training of Administrators in a Microsoft's Authorized Training Centre	What is the scope for training? Do Kengen need MCSA certification or MCSE or just a customized training for administrators without a need for International certification	Formal training to be undertaken at a Microsoft's Authorized Training Centre leading to attainment of MCSE certification.
3.	Pg. 27 SECTION V TECHNICAL SPECIFICATIONS	DETAILED PRICE SCHEDULE	Unit Price for the required Licenses	What is the current pricing category for KenGen? Is it commercial or government?	KenGen is a government parastatal hence should fall in the government category. However the current licenses were procured under commercial terms.

All other terms and conditions remain unchanged

ACKNOWLEDGEMENT OF CLARIFICATION NO. 1

We, the undersigned hereby certify that the addendum is an integral part of the document and the alterations set out in the Addendum have been incorporated in the tender proposal.

Signed.....

Tenderer.....

