



KENYA ELECTRICITY GENERATING COMPANY PLC.

KG-REG-01-2019.

**EXPRESSION OF INTEREST FOR CONSULTANCY SERVICES FOR CUSTOMER & STAKEHOLDERS SATISFACTION SURVEY.**

January 10, 2019.

**CLARIFICATION NO 1.**

In Accordance with the Expression of Interest for “Consultancy Services for Customer & Stakeholders Satisfaction Survey.” KenGen hereby issues **Clarification No.1**

NO	BIDDERS QUESTION	KENGEN’S RESPONSE
1	Following your advertisement in The Standard Newspaper dated Tuesday, January 8, 2019 on Page 11 of the County Edition on Expression of Interest for Consultancy Services for Customer & Stakeholders Satisfaction Survey (KG-REG-01-2019). We hereby seek for clarification, if the survey would be Computer Assisted Telephony Interview/Survey (CATI) or Field Survey?	Due to the nature of stakeholders involved, the survey will use both Field Survey and Computer Assisted Telephony Interview/Survey (CATI) depending on the stakeholder segment.

**ACKNOWLEDGEMENT OF CLARIFICATION NO 1.**

We, the undersigned hereby certify that the Clarification is an integral part of the document and has been incorporated in the tender proposal.

Signed.....

Tenderer.....

Date.....